

eMaintenance[®]

Notifications

Projotech provides a notification service to eMaintenance clients who would like to be informed when key activities occur. Sending customizable email or text message notifications to eMaintenance users is easy through our eMaintenance Notification feature. This feature improves efficiency by giving instant notifications to designated individuals, tailored to your specifications.



For example, it can be used to:

- Notify a manager when a work order is entered with a Priority of '1'.
- Notify a supervisor when any work order is entered for his location or supervisor code.
- Notify a work requestor when his/her work order has been completed.
- Notify a technician that a part has been received for a work order.



Email notifications only require that the intended recipients have valid email addresses, they are stored in the database, and the criteria is defined.



Projotech will assist you in defining the message and criteria tailored to your needs and specifications. The message can contain data such as work order numbers, comments from the database, equipment numbers, and descriptions. The message can be sent to an individual or an entire distribution list.



For text messaging only, the recipient's cell phones must have text messaging capability and be available through an email address. This is provided by most of the major cell phone providers. For example, Verizon's format is the 10 digit mobile number followed by the Internet address:

Ex: 5552226666@vtext.com

The monthly fee and setup for this service is quoted based on the complexity and expected volume of the messages.



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